

**BARNSELEY HEALTH AND WELLBEING BOARD****2 December****Barnsley CQC Mental Health Crisis Care Inspection****BRIEFING NOTE****Date: 28<sup>TH</sup> October 2014****Purpose**

The purpose of this briefing note is to inform partners of the forthcoming CQC Inspection and ensure that (any) necessary plans are put in place.

**Current Position**

The CQC will be conducting a thematic review into the experiences and outcomes of people experiencing a mental health crisis.

The inspection will focus on people's experiences of mental health crisis care provided within an area covered by a single local authority. The CQC are interested in how organisations within the local health economy works together to provide quality, safe and responsive services to people in crisis.

Barnsley is one of fifteen local areas selected for inspection. A full list can be found at the end of this briefing.

The areas have been selected on the basis of a national data review but have also taken demographic and regional variation into account. The findings will be used to inform a national report into crisis care.

Inspection activity will be undertaken between November 2014 and February 2015.

**About the Local Area Inspection**

The mental health crisis care local area inspection will differ from previous CQC inspections. It will take a care pathway approach to assess the help, care and support available to people during a crisis with a focus on how services work in partnership to deliver this. It will include providers and services within a single local authority area.

The Inspection will not rate providers or individual services. The intelligence gathered will be shared with the relevant CQC inspection teams and may trigger a focussed inspection should an issue of concern be identified.

The CQC are keen to emphasise that this is not an inspection of a local authority

but rather it is an assessment of people's experiences of mental health crisis care provided within the local authority area. They will provide feedback to each local authority area identifying areas of good practice or where improvements could be made.

The scope of the inspection is to explore the three ways that people are likely to receive emergency mental health care; people who experience a mental health crisis and who:

- go to accident and emergency departments (with a particular focus on people who self-harm).
- require access and support from specialist mental health services.
- are detained under Section 136 of the Mental Health Act (the power that police officers have to detain people, believed to have a mental disorder, in a public place and to take them to a place of safety for assessment).

The CQC will also:

- assess the quality of a service's response to a person experiencing a mental health crisis.
- look at how different organisations and agencies work together to provide an effective response within a local area.
- Explore (any) inequalities and outcomes for particular groups of people experiencing a mental health crisis.

## Scope

This themed review will look at services provided by:

- NHS acute and mental health trusts.
- NHS and independent ambulance providers.
- Primary medical services (including GPs).

## Next Steps

1. Barnsley to identify key partners involved in the review.
2. Barnsley to form a task and finish group to plan and prepare for the inspection.
3. Barnsley to identify named individuals from those partners organisations to represent them on task and finish group.
4. Barnsley to agree a single contact point for the CQC
5. To receive regular plans and updates
6. CQC to identify a lead organisation to coordinate the inspection activity across the local authority area.
7. CQC to provide further details including, contact details for the lead inspector and dates of any on-site activity.

## Actions To Date

- Barnsley sign-up to National Crisis Care Concordat at regional event 6<sup>th</sup> November
- Crisis Care Concordat report to December HWB Board

**Decision Required**

- To agree format/ membership of project group (as above)
- Consideration of organisational capacity for review period; including project management capacity

**Alison Rumbol**  
**Senior Mental Health Commissioner – Joint Commissioning**

**Local Areas for Thematic Review**

- Barnsley Metropolitan Borough Council
- Essex County Council
- Kent County Council
- London Borough of Ealing
- London Borough of Lambeth
- London Borough of Waltham Forest
- North East Lincolnshire Council
- Northamptonshire County Council
- Oxfordshire County Council
- Royal Borough of Windsor & Maidenhead
- Salford Metropolitan Borough Council
- Sandwell Metropolitan Borough Council
- Sefton Metropolitan Borough Council
- Shropshire Council
- Southampton City Council

**Link to CQC Website:**

<http://www.cqc.org.uk/content/local-areas-announced-mental-health-crisis-care-inspection>